

Serial No

09/88

Filed: June 20, 2001

Group Art Unit: 2173

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Date: 2-13-06

Mail Stop Amendments
COMMISSIONER FOR PATENTS
Alexandria, VA 22313-1450

Attorney Docket No.: CONCERTO-512XX

Sir:

In re application of: Aleksander Szlam

Entitled: Dynamic Help Option For Internet Customers

Transmitted herewith is an amendment (14 pages) in the above-identified application. The following checked items are applicable:

[X] A Petition for Extension of Time for 2 month(s) is hereby made, under §1.136(a); a Check Number 15375 in the amount of \$450.00 is enclosed per §1.17.

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3	=	x \$200.00 =	\$0.00
Total 33	- 39	=	x \$50.00 =	\$0.00
[] Multiple Dependent Claims (1st presentation) + \$360.00 =				\$0.00
SUBTOTAL ADDITIONAL CLAIM FEE				\$0.00
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				\$0.00

- [X] No additional claim fee.
- [X] The Commissioner is hereby authorized to charge payment of any additional filing fees under §1.16 associated with this communication or credits any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner of Patents, Alexandria, VA, 22313-1450 on 2-13-0C.

SUBMIT IN TRIPLICATE

Attorney of Record: Andrew R. Martin

Registration No. 45,413



Internet



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application

Aleksander Szlam

Serial No.

09/885,717

Filed

June 20, 2001

For

Dynamic Help

Customers

Attorney's Docket

CONCERTO-512XX

Examiner

Kieu D. Vu

Group Art Unit

2173

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Registration No. 45,413 Attorney for Applicant(s)

Option

For

AMENDMENT

Commissioner of Patents PO Box 1450 Alexandria, VA, 22313-1450

Sir or Madam:

In response to the Office Action dated January 12, 2006, please amend the above-identified Patent Application as follows:

02/16/2006 SHASSEN1 00000035 09885717

01 FC:1252

450.00 OP